

Thank you for choosing: The Fairy Dogmother, LLC!

Name: _____ Address: _____

Cell Phone #: _____ Home Phone #: _____

Email: _____ Text Reminders Email Reminders

Emergency Contact: _____ Phone#: _____

Pet Name: _____ Breed: _____

Birthdate: _____ Weight: _____ Gender: Male/Female

For Grooming, Circle all that apply:

Sensitive Skin Sensitive Feet Sensitive Ears Scared of Hair Dryer

Other: _____

How often do you get your dog groomed? _____

Personality, Circle all that apply (No judgement, but very important for us to know for everyone's safety and so I know how to handle your dog!):

Aggressive with Animals Aggressive with People Barker Chewer

Shy Hyper Keep on leash Other: _____

Medical Information

Vet: _____ Vet Phone #: _____

Vet Address: _____

Expiration Date of Vaccines:

Rabies: _____ Bordetella: _____ Distemper: _____

Circle all that apply:

Deaf Blind Diabetic Heart Condition Epileptic

Spayed / Neutered / Intact? Food Allergies: _____

Do I have your permission to post pictures of your dog on Facebook? Yes / No

How did you hear of The Fairy Dogmother, LLC? _____



The Fairy Dogmother, LLC

PET AGREEMENT

By signing below, I hereby agree to the following statements, terms and conditions:

- 1. To the best of my knowledge, my pet is not currently suffering from any contagious conditions, and in the event that my pet begins to show symptoms of any contagious conditions, I will refrain from scheduling or cancel any standing appointments until the symptoms subside;*
- 2. In the event that my pet becomes ill or injured while under the care of The Fairy Dogmother, LLC, all owners, employees, and independent contractors have my permission to transport my pet to a veterinarian of their choosing, including an emergency animal hospital if necessary, and I agree to pay for all costs associated with my pet's medical care. PLEASE NOTE: We will always attempt to contact the pet's owner and listed emergency contact prior to taking the steps described herein; and*
- 3. At the conclusion of my pet's appointment, I will promptly pick up my pet, unless alternate arrangements have been made with the Fairy Dogmother, LLC or its independent contractors. If I fail to pick up my pet or contact the Fairy Dogmother, LLC to make alternate arrangements, the Fairy Dogmother, LLC and its independent contractors have the right to find a new home for my pet. PLEASE NOTE: We will only take these drastic steps in the event that you abandon your pet and we are unable to get in touch with you or your emergency contact.*
- 4. Appointment Cancellation Policy:** If an appointment is cancelled 24 hours or less prior to the appointment the client will be subject to our cancellation fee which is 50% of the appointment that was cancelled. If the appointment is cancelled prior to this time no charge will be applied. If a client has a history of cancelling their appointment in this way more than 3 times we may choose to require prepayment of a non-refundable deposit before booking any future appointments.
- 5. Late Appointment Policy:** We start calculating our hourly charge at the start of the client's appointment time, therefore if the client happens to be late they will be charged by the minute starting at the appointment time. If the client is 10 minutes late we will attempt to contact them. If the client is 15-20 minutes late the owner/acting manager may choose to reschedule the dog to be able to provide the best possible service for that client as well as other clients whose appointments may be impacted by a late dog. This may incur a no show fee charge of the full groom price to be paid prior to rescheduling.
- 6. No Show/No Call Policy:** If a client does not show up to their appointment and does not contact us before or after our attempt at contacting them the full price of the groom will be placed on their account as a no show, no call fee to be paid by the client prior to booking any future appointments. If a client has a history of no show, no calling more than 3 times we may choose to require prepayment of a non-refundable deposit before booking any future appointments.
- 7. Late Pickup Policy:** Unless other arrangements have been made our clients are offered a 60 minute grace period after we have notified them that their dog is finished and ready to be picked up. If the dog is not picked up within that time frame, a \$30 daycare charge will be added onto the client's total for the day.
- 8. After Hours Pick Up Policy:** Unless other arrangements have been made the acting manager will charge any client whose dog is left at the shop after hours a pet sitting fee of \$2/minute late.

Date

Pet Owner's Printed Name

Pet Owner's Signature